

**ASSESSMENT OF UNIVERSAL ACCESSIBILITY AT SPANISH STADIA OF THE CLUBS / SAD OF LALIGA**

Universal Accessibility in Professional Football Working Group  
 Directed by Dr. Juan Luis Paramio Salcines, Autonomous University of Madrid (Spain)

Contact: ✉ [juanluis.paramio@uam.es](mailto:juanluis.paramio@uam.es) ☎ 00 34 628 888 396

Questionnaire conducted in the 2017/2018 season with 11 First Division clubs of Spanish LaLiga

Below are the most outstanding results of the survey by fields of study, indicating with a color code the degree of compliance of the clubs for each item according to the following criteria:

0.0% to 25.0%	25.0%to 50.0%	50.0% to 75.0%	75.0% to 100.0%

**ACCESS POLICY TO HOME SPECTATORS WITH DISABILITIES (SwD) AND / OR VISITING CLUBS AND PRICING POLICY**

Id.	<i>Results shown in percentages over the total</i>	YES	NO
7.	Indicate if the club has an Access Policy to spectators with disabilities (SwD):	36,36%	63,63%
8.	If the club has a specific policy that includes information on services for people with disabilities, indicate if the club offers such information on the website:	36,36%	63,63%
10.	Indicate if the club has different means of communication (via email, telephone or other means) to meet the needs of fan with disabilities:	63,63%	36,36%

**PERIMETRAL RING OF THE STADIUM**

Id.	<i>Results shown in percentages over the total</i>	YES	NO
15.	Dedicated accessible access doors:	100%	0.0%

**INTERIOR AREA OF THE STADIUM**

Id.	<i>Results shown in percentages over the total</i>	YES	NO
16.	Indicate if the club provided specialized personnel to control access for SwD in accessible doors and turnstiles	72,72%	27,27%
18.	Accessible and differentiated routes in the interior:	100%	0.0%
19.	Aural information, provision of visual alarms in social areas, corridors, etc	36,36%	63,63%
19.	Provision of Accessible Toilets	90,90%	9.09%
24.	Provision of Accessible Lifts	54,54%	45,45%
26.	Indicate if the club offers seats for SwD of the visiting club:	63,63%	36,63%
29.	Indicate if the club offers seats for people with visual difficulties:	18,18%	81,81%
31.	Indicate if the club offers seats for people with hearing difficulties:	0.0%	100.0%
33.	Indicate if the club offers any kind of help for guide dogs with spectators with vision difficulties	0.90%	99.09%

LINES OF SIGHT AT STADIUM STANDS (AT PITCH LEVEL OR ELEVATED PLATFORM) AND LOCATION OF DISABLED PEOPLE			
Id.	<i>Results shown in percentages over the total</i>	YES	NO
41.	Indicate if the club offers an audio-guide system for people with visual difficulties:	0.0%	100.0%

SECURITY AND EXIT OF THE STADIUM ON MATCH DAYS			
Id.	<i>Results shown in percentages over the total</i>	YES	NO
44.	Indicate if the club provides an 'evacuation policy' for SwD at the Stadium	100%	0.0%
45.	Provision of Refuge Areas for SwD in case of emergency and adapted exit routes:	100%	0.0%

Source: Updated from the Stadium Accessibility Assessment Questionnaire of 1st and 2nd Division (Season 2008-2009), in Paramio, J.L., Beotas, E., Campos, C. and Muñoz, G. (2010) Manual de Equipamientos e Instalaciones Deportivas (Handbook of Equipment and Sports Facilities), Ed. Síntesis, Madrid, pp. 295-306.

#### Authors

Estadioaccesible Blog <https://estadioaccesible.es/>

Contact: [juanluis.paramio@uam.es](mailto:juanluis.paramio@uam.es) 00 34 628 888 396